

Benefits*

- ✓ Priority Customer Status
- ✓ Lower Utility Bills
- ✓ Fewer Repairs
- ✓ Improved Performance
- ✓ Increased Efficiency
- ✓ Safe Operation
- ✓ Inflation Protection
- ✓ 20% off Parts & Repairs
- ✓ No After-Hours Charge
- ✓ VIP Pricing on Upgrades & Accessories
- ✓ 5-Year repair warranty
- ✓ 100% Transferable
- ✓ Increased Equipment Life
- ✓ Worry Free Scheduling
- ✓ Our most affordable maintenance pricing
- ✓ Up to 5-Year full warranty on new equipment.

*Benefits may vary depending on your system's age, type, usage, etc.

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Priority
 **One**™

Maintenance

by

 **esign Comfort**™

Thank you for becoming a Priority One Maintenance Customer. As a Priority One customer you are our number one priority. When Priority One customers tell us to jump we ask “How high?”

Peace of Mind

Automatic periodic inspection, lubricating, adjusting, safety testing and cleaning of your heating and cooling system keeps it running at peak efficiency. Also, potential problems are spotted before they cause trouble.

Competent Experts at Your Service

One of our competent, trained, and dependable staff looks after and “worries” about your equipment and its performance. We “worry” so you don’t! We work with you to schedule your service calls when convenient.

Preferred Treatment

Priority One maintenance increases your system’s reliability, but should you need repair service, your priority one status entitles you to preferential treatment. No matter what our backlog, we strive to service our Priority One customers within 24 hours.

Price Protection

Your maintenance price cannot be raised for the tune-ups you’ve pre-purchased. Also, you are guaranteed to pay our lowest price regardless of any promotional discounts we may run for non-Priority One customers.

Lower Utility Costs

The results of a study conducted by Louisiana State University show that a service maintenance program can save a significant amount on your monthly energy bill. Priority One service pays for itself.

Service You Can Trust

Our skilled experts know their business, and your equipment. Rely on them and our reputation to give you fast, dependable and fair service.

No Contracts No Hassle

Unlike similar programs offered by our competitors, at Design Comfort there are no contracts to sign. Simply pre-pay for 2 or more tune-ups at a lower rate and you are entitled to all the benefits of the program. Should you need to cancel your Priority One service at any time for any reason let us know and we’ll send you a refund.

*Multi-Point Service

Below is just one example of our comprehensive maintenance procedure. Each type of equipment such as a furnace, boiler, water heater, or humidifier has its own multi-point service checklist. Your Priority One service is precisely tailored to your equipment.

1. Install Gauges and Check Operating Pressures as needed
2. Check Voltage and Amperage to all Motors
3. Check all Fittings for Leaks
4. Adjust Refrigerant Level if Necessary
5. Lubricate all Moving Parts
6. Check and Clean Contactor Points
7. Tighten all Electrical Connections
8. Check and Clean Condensate Pan and Drain
9. Clean Outside Condenser
10. Clean inside blower
11. Check for Vibration and Noise
12. Check/Calibrate Thermostat
13. Check/Change Filters
14. Inspect Fuses and Breakers
15. Check overall performance of cooling system.

*Priority One tune-ups will be performed during off-peak times of the year.

